

Fire Emergency Plan	
Management company	Queen Anne Quay, Phase 1
Site address	Queen Anne Quay, 9 Parsonage Way, Plymouth, PL4 0LY
Blocks	All blocks
Managing agents	Residential Management Group: Tel- 0345 002 4444
Effective date of Emergency plan	March 2023
In the event of Fire	Action
How people will be warned if	An automatic fire alarm is installed in the common areas of the
there is a fire.	building and extended into flats that will sound on detection of any
	fire
If a fire breaks out in your home	Verbally raise the alarm by shouting "Fire" and break the nearest
	"break glass" call point.
	Warn all persons within your apartment and leave together.
	Where possible turn off your cooker or oven.
	Where possible close windows and doors, especially the front door.
	Do not attempt to put out the fire.
	Do not put yourself at risk.
	Do not use the lift
	Leave the building by the nearest available exit and move away from
	the building
	Call the fire service.
If you see or hear of a fire in	The evacuation plan for this building requires all residents to
another part of the building	proceed to the assembly point when the fire alarm sounds.
	You must also leave immediately if smoke or heat affects your
	home, or if you are told to do so by the fire service.
	If in doubt, get out and move away from the building.
	Do not use the lift
Hearing the alarm (relevant	Evacuate the building by the nearest available escape route.
persons who may be elsewhere in	If you have visitors or contractors with you, instruct them to follow
the building)	you.
	Leave the building by the nearest available exit and move away from
	the building.
	Do not use the lift
How will the emergency services	The person finding the fire will dial 999 or 112.
be notified and who is responsible	When the operator answers, give your telephone number and ask
	for FIRE.
	When the fire service replies give the address of where the fire is.
	Do not end the call until the fire service has repeated the address
	correctly.
Arrangements for the safe	Details of any individuals with special needs are located on the
evacuation of people identified as	notice board inside the office.
being especially at risk	
Plans to deal with persons once	All evacuated persons should remain at the assembly point. No
they have left the premises	individual should re-enter the building for any reason until they have
	been instructed to do so.